

TERMS AND CONDITIONS

The BonusLink Points Conversion to Enrich Points

1. The BonusLink Points Conversion to Enrich Points is a partnership between BonusKad Loyalty Sdn Bhd (“BonusLink”) and MALAYSIA AIRLINES BERHAD (“Enrich”) (hereinafter referred to as “Conversion Programme”). By participating in this Conversion Programme, you acknowledge that you have read, understood and agreed to be legally bound by these Terms and Conditions and decisions of BonusLink without limitation or qualification.
2. The Conversion Programme shall be applicable to all BonusLink members who are entitled to convert their BonusLink Points to Enrich Points (“Conversion”) with effect from now until 31 May 2025 (“Redemption Period”).
3. The rate of Conversion shall be in a denomination of 2,000 BonusLink Points to 300 Enrich Points (“Redemption Conversion Rate”).
4. BonusLink reserves the right to amend the Redemption Conversion Rate at any time in its sole and absolute discretion without giving any prior notice to you.
5. You are required to have a minimum of 2,000 BonusLink Points in your BonusLink Account to convert to Enrich Points as per the latest denomination published in BonusLink’s platform.
6. The Conversion will take twenty-four (24) hours for the BonusLink Points to be converted to Enrich Points. However, should a system failure or technical glitch occur, it may take seven (7) working days for the conversion to be processed.
7. This Conversion Programme is available on BonusLink platform only.
8. Once the Conversion is successful, the relevant BonusLink Points will be deducted from your BonusLink Account and are non-returnable and/or non-refundable under any circumstances.
9. You are responsible for all information that you submit, transmit or otherwise make available during your participation of this Conversion Programme. BonusLink shall not be held responsible for any delays caused by inaccurate submissions of the details by you.
10. Enrich Points are valid for 36 months from the date of Conversion.
11. Expired Enrich Points will be considered as void and are non-replaceable.
12. The utilisation of Enrich Points is subject to terms and conditions herein <https://www.malaysiaairlines.com/my/en/enrich/about-enrich/terms-conditions.html>.
13. BonusLink to the fullest extent permitted by law exclude all warranties, rights and remedies (including warranties implied by statute or otherwise) that you would otherwise be entitled to by law.

14. Your participation in this Conversion Programme constitutes your acceptance of these Terms and Conditions.
15. You are responsible for and shall comply with all these Terms and Conditions and you shall not, as part of your participation in this Conversion Programme, breach any of these terms.
16. You shall comply with all applicable laws when participating in this Conversion Programme.
17. BonusLink reserves the sole and absolute right to withdraw, amend, add to and/or alter any part of these Terms and Conditions at any time, and in such manner as BonusLink deems appropriate without giving any prior notice to you. You shall be deemed to have accepted the amendments and be bound by the latest Terms and Conditions if you continue to participate in this Conversion Programme.
18. BonusLink shall not be liable for non-performance, error, interruption or delay in the performance of its obligations under these Terms and Conditions (or any part thereof) or for any inaccuracy, unreliability or unsuitability of this Conversion Programme.
19. BonusLink's decisions on any matter related to this Conversion Programme shall be final and conclusive. BonusLink shall not be liable for any claims by you or any third-party claims or losses of any nature, including but not limited to, loss of profits, punitive, indirect, special, incidental, or consequential damages or for other damages and any related claims of any nature, including direct, indirect, third-party, consequential or other damages resulting from or in connection with this Conversion Programme.
20. These Terms and Conditions are governed by and construed under the laws of Malaysia.